

Tierney Huff

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Human Services Specialist

Licensed Bachelors Social Worker & Wilmington University graduate with a degree in Psychology and significant training to excel in human services roles with a passion for assisting those in the community. Fast learner and collaborator with strong work ethic. Strong communication skills and adaptable to new situations with significant experience in customer service.

Areas of Expertise

- Human Services
 - Community Outreach
 - Problem-Solving
 - Case Record Management
 - Time Management
 - Office365
 - Documentation
 - Team Leadership
 - Interpersonal Skills
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EDUCATION

Bachelor of Science in Psychology | Wilmington University, 2017

Associate of Applied Science in Human Services | Delaware Technical Community College, 2015

Associate of Arts in Teaching and Elementary Education | Delaware Technical Community College, 2013

EXPERIENCE HIGHLIGHTS

THE COLUMBUS ORGANIZATION, 11/2021-Present

Training Specialist

Train new Community Navigators for new hire orientation. Provide ongoing training support to new and seasoned staff. Implement training sessions and create training materials in different mediums to address different learning styles. Assist state Executive Director in implementing vision for team.

THE COLUMBUS ORGANIZATION, 11/2019-11/2021

Case Manager, "Community Navigator"

Work with families and clients to develop and implement a person-centered plan geared towards the "good life" the client envisions for themselves. Send referrals for services and monitor service delivery. Maintain up-to-date case records and document all interactions with client for billable and non-billable notes. Address and resolve emergency situations. Caseload of 60 clients.

FELLOWSHIP HEALTH RESOURCES, 10/2018-11/2019

Associate Clinician/Housing Specialist, Assertive Community Treatment (ACT) Team

Work with dual diagnoses population towards independent living goals. Weekly meetings with clients in the community to assist with obtaining resources such as transportation, housing, benefits, and behavioral healthcare treatment. Maintain up-to-date case records and document all interactions with client for billable and non-billable notes. Address and resolve emergency situations, including answering crisis calls and acting as shift supervisor once a month, delegating all tasks to team. Caseload of 15 clients.

STATE OF DELAWARE, 02/2018-10/2018

Senior Social Worker/Case Manager, "Employment Navigator", Division of Developmental Disabilities Services

Work with families and clients to develop and implement a person-centered plan geared towards employment goals. Send referrals for services and monitor service delivery. Maintain up-to-date case records and document all interactions with client for billable and non-billable notes. Address and resolve emergency situations. Caseload of 20-30 clients.

TELAMON, 10/2017-02/2018

Head Start Preschool Teacher

Construct lesson plans, weekly newsletters, and Individual education plans. Collaborate with teachers and assistant teachers. Conduct home visits, conferences, and take part in case management meetings. Interact with, teach, and supervise 3-5-year-old children. Caseload of 15- 20 children.